

Due to Health & Safety Issues ALL pets must be completely and securely enclosed in protective packaging when released to our care.

We reserve the right to refuse any pet that is not properly packaged.

Preparing Your Pet

1. Remove all personal items from your pet (e.g. collar)
2. Fur clippings, paw prints, etc. must be done prior to leaving your pet in our care
3. Wrap pets as outlined below
4. Contact us to schedule a drop off appointment
5. Place pets into cold storage if you do not have an appointment right away. Larger pets may be packaged as outlined below and covered with ice packs. Smaller pets may be contained inside freezers, coolers, etc. Or check with your vet to see if they offer temporary storage until your appointment.
6. Please be on time to your appointment. If you are more than 30 minutes late we may need to reschedule.

Packaging Requirements

For pets 20 lbs. or less:

1. Sheet– Wrap pet in a sheet, pillowcase, or light towel
2. Box – Place wrapped pet into a box and securely close
3. Bag – Place box inside a large plastic bag if pet is deceased longer than 1 hour to control odor and leakage.

For pets over 20 lbs.:

1. Sheet– Wrap pet in a sheet, pillowcase, or light towel
2. Bag – Place wrapped pet inside large plastic bag and securely close to prevent odor and leakage.

We do not dispose or dump additional items. These items must be removed and your pet must be securely packaged for us to accept them into our care.

EXAMPLES OF ITEMS NOT ALLOWED:

No heavy blankets or beds.

No plastic or metal toys – Please disclose any internal metal from surgeries (microchips are OK)